



Client Satisfaction Measurement Report (CSMR)

Google Forms <forms-receipts-noreply@google.com>
To: planning@pshssystem.edu.ph

Mon, Mar 25, 2024 at 1:33 PM

Thanks for filling out [Client Satisfaction Measurement Report \(CSMR\)](#)

Here's what was received.

Client Satisfaction Measurement Report (CSMR)

This CSMR response form is in compliance to ARTA - Memorandum Circular No. 2019-002, 2019-002-A and 2022-01.

Kindly fill-out this CSMR reporting form. Rest assured that your information would be processed in accordance to ARTA's data privacy policies.

Email *

planning@pshssystem.edu.ph

Data Privacy Statement *

The Anti-Red Tape Authority (ARTA) is guided by the principles of transparency, respect and proactive protection of personal information our employees, co-workers in government, service providers, clients and other stakeholders in accordance with the requirements of RA 10173 or Data Privacy Act of 2012 and its Implementing Rules and Regulations including the Circulars and Advisories issued by the National Privacy Commission (NPC).

You are afforded certain rights and protection according to the Republic Act 10173 also known as the Data Privacy Act of 2012 and that you may entail the ARTA Data Protection Officer at artadpo@arta.gov.ph for more information.

The complete ARTA Privacy Policy is accessible at <https://arta.gov.ph/about/data-privacy-policy>.



By checking this box, I hereby understand that I am afforded certain rights and protection according to RA 10173.

Sector *

National Government Agency ▼

Name of Agency (Please do not abbreviate) *

Department of Science and Technology - Philippine Science High School System

Abbreviated Name of Agency

*

DOST-PSHSS

Office Address *

Gate 4 Senator Miriam P. Defensor-Santiago Avenue, (Former Agham Road), Diliman, Quezon City

Head of Agency *

Lilia T. Habacon

Designation of the Head of Agency *

Executive Director

Type of Submission *

Unified - Central Office/Agency down to its implementing offices, i.e. regional, field, bureau, satellite, among others

Not Unified - Central Office/Agency down to its implementing offices, i.e. regional, field, bureau, satellite, among others

UNIFIED

NOT UNIFIED

If your answer above is "**UNIFIED**", kindly indicate **ALL regional/field/bureau/satellite offices** included in the submission using the excel template accessible at: [Unified Submission - Excel Template](#) and upload it here.

Submitted files

 DOST-PSHSS_CSMR_2023_ListofRegionalCampuses - planning unit.pdf

If your answer above is "**NOT UNIFIED**", kindly choose the region included in the submission

*

NOT APPLICABLE ▼

If your answer above is "**NOT UNIFIED**", kindly indicate the municipality/city and province

Example: Quezon City, Metro Manila or Malolos, Bulacan

Period covered of the CSM Report submission *

2020

2021

2022

ARTA Focal Person *

Rod Allan A. de Lara

Designation (Please do not abbreviate)

*

Deputy Executive Director

Office (Please do not abbreviate)

*

Office of the Executive Director

Telephone No. *

(02) 8939-7747

Cellphone No. *

09989606946

E-mail Address *

radelara@pshssystem.edu.ph

Upload the Client Satisfaction Measure Report here:

File Name: Agency Name_CSMR_Coverage(YYYY)_Date Submitted
(MMDDYYYY)

Example: ARTA_CSMR_2021_08072022

*

Submitted files



DOST-PSHSS_CSMR_2023_03252024 - planning unit.pdf

Upload the Sample Size Calculator with the list of all services

File Name: Agency Name_Sample Size Calculator

Example: ARTA_Sample Size Calculator

*

Submitted files



Sample Size Calculator - PSHSS - planning unit.xlsx

Upload the sample harmonized CSM tool being used by your agency.

File Name: Agency Name_Sample CSM Tool

Example: ARTA_Sample CSM Tool

*

Submitted files



DOST-PSHSS_Sample CSM Tool 2023-2024 - planning unit.pdf

Untitled Section

Remarks (if any) *

Please disregard previously submitted CSM Report dated 03222024. We look forward to your favorable review. Thank you.

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